

Campsite Policy and Terms & Conditions

We at Stubcroft wish you an enjoyable stay and to ensure other campers are able to, please observe the following campsite policy - anyone consistently breaching these policies or causing a nuisance will be asked to leave without refund. Entry to the site is conditional on accepting the Campsite Policy & our Terms & Conditions:

Arrival times: Your pitch will be ready from 12 noon & should be vacated by 12.00 noon on the day of leaving. (Later departure may be permitted on request if the campsite is not busy) Please arrive early enough to pitch your tent before sunset. We do not allow any pitching of tents after dark as it causes nuisance to other campers & children who may be sleeping. If you have not notified us of a late arrival we may re-let your pitch after 5.00pm

Noise & Nuisance: Quiet Hours are between 11.00pm & 8.00am. Music to be kept at a reasonable level, please respect your neighbouring campers & ensure you are not a nuisance to other campers on the site. Please respect other camper's tent space especially when playing ball games etc. Entrance gates will be closed between these hours & late arrivals are asked to park outside & walk to their pitch quietly to avoid disturbing other campers & sleeping children.

Generators are not permitted on the site at any time.

Dogs: Please keep dogs on a short lead at all times on the site and they are not a nuisance to fellow campers. Ensure any mess is cleared up immediately and do not leave your dog unattended on the site at any time.

Barbecues & Camp Fires: No fires to be lit on the ground under any circumstances. Barbecues & camp fires are allowed in suitable containers only, set off the ground so that they do not damage or burn the grass. Please place disposable barbecues on blocks which may be found by the dustbins on site & return blocks after use.

No firewood to be taken or cut from the farm or surrounding areas & lanes - bring your own firewood or buy bags from the local shops.

Pitches: Please allow 6 metres between pitches for fire safety. Your pitch size will be reserved according to your booking, if your tent etc. is larger than the size of pitch booked we cannot guarantee the extra space & you will have to pay the difference.

Waste Disposal & Recycling: Rubbish disposal is for long term weekly campers only, if you are only staying for 1-2 days please take your rubbish back with you - all recyclables must be sorted into the correct bins.

Stubcroft Farm is run on sustainable, environmentally friendly grounds & we ask that all campers respect that ethos. Every hour in the UK we generate enough waste to fill the Albert Hall & most of that waste is buried in landfill sites in the countryside. To preserve the countryside for future generations we ask that campers try to minimize environmental damage & landfill by waste reduction & recycling.

Reduce – your consumption & only buy what you need! Choose products that use the minimum packaging.

Recycle – separate & recycle tins, glass, recyclable plastic bottles, compostable waste & paper & cardboard.

Re-Use – choose reusable products instead of disposable products (ie barbecues, mugs, cups & cutlery etc)

Respect – the food you eat, it comes from farms like ours! Every week on the campsite hundreds of pounds worth of food is unused, wasted & thrown away. It has an environmental cost in production, transport & packaging!

Ecolooos: Everyday in the UK conventional toilets use 7 billion gallons of water which depletes rivers, streams & aquifers and generates 7 billion gallons of sewage, much of which is discharged into our rivers & coastal areas. In keeping with our sustainable ethos, all except one of our toilets are waterless composting ecolooos. We ask that wherever possible campers use the ecolooos & parents encourage children to use & understand the reasons. We want to keep our local blue flag beaches to a high standard for your enjoyment.

Group bookings: We do accept group bookings provided that all campers in the group respect other campers on the field with regards to noise & nuisance etc. Groups must have a nominated person responsible for their conduct. For groups up to 5 tents a £50 “good behaviour” bond will be due on arrival & refunded if no complaints received / damage is done. (over 5 tents £10 per tent/ person pro-rata ie: 10 tents = £100 bond etc.)

Health and Safety

We take the well being and safety of our guests very seriously and we ask that you comply with the following:

- The speed limit on the site is 5mph. PLEASE DRIVE SLOWLY
- All vehicles must conform to the Road Traffic Act and have current tax. MOT and insurance
- Guests are not allowed to bring lorries or other commercial vehicles on to the site.
- No recreational vehicles can be used on the park. This includes motorised scooters, ATV's etc.
- No businesses or any other work is to be undertaken on the site

Liability: Stubcroft Farm Campsite is used by all persons at their own risk - we are a working farm & parents should ensure children are under supervision at all times & not allowed to stray from the camping field or allowed near any farm machinery. Do not leave valuable items in your tent etc. & check you do not leave rings or other valuables in shower rooms or washing sinks.

Deposits & Refunds: Please note that deposits are non-refundable in the event of cancellation by the customer. Likewise if you leave your pitch earlier than booked, no refunds can be given.